

# STOLTZEN®

## APOLLO

### IP Control Box



**SA-C**  
USER MANUAL



# Important Safety Information

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Do not use this product near water. Keep away from wet places, such as: spas, pools, sinks, laundries, wet basements, etc.
4. When cleaning, unplug the unit and wipe with a dry cloth. Do not use damp cloths, cleaning fluids, or aerosols which may result in electric shock, fire, or unit damage.
5. Operate this product using only the included power supply and/or power cable. Use of an unapproved power implement may impair performance, damage the product, or cause fires.
6. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
7. Do not install or place this product near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
8. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
9. Only use attachments/accessories specified by Stoltzen to avoid fire, shock, or other hazards.
10. To reduce the risk of electric shock and/or damage to this product, never handle or touch this unit or power cord if your hands are wet or damp. Do not expose this product to rain or moisture.
11. Unplug this product during lightning storms or when unused for long periods of time.
12. Never open, remove unit panels, or make any adjustments not described in this manual. Attempting to do so could result in electric shock, damage to the unit, or other hazards.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

## CAUTION

**TO REDUCE THE RISK OF ELECTRIC SHOCK  
DO NOT OPEN ENCLOSURE OR EXPOSE  
TO RAIN OR MOISTURE.  
NO USER-SERVICEABLE PARTS  
INSIDE REFER SERVICING TO  
QUALIFIED SERVICE PERSONNEL.**

# Contents

Important Safety Information.....	1
Introduction.....	3
Features .....	3
Package Contents .....	3
Panel Description.....	4
Front Panel.....	4
Rear Panel.....	4
Specifications.....	7
Installation.....	8

# Introduction

SA-C is an IP control box that is used as an A/V control device for controlling, configuring and managing encoders and decoders on the local area network. It integrates two Ethernet ports and two RS232 ports, offering integration-friendly control features -- LAN (Web GUI & Telnet). It also can be used with a third-party controller to provide a simple, flexible control and management options. SA-C can automatically search and display encoders and decoders. It is designed to be compatible with the configuration file from PC configurator (Apollo Configurator) and use the imported configuration file to perform operations on encoders and decoders such as matrix and video wall.

## Features

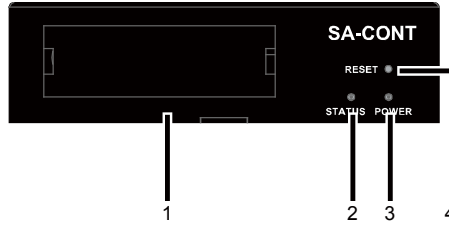
- IP control via LAN (Web GUI & Telnet) and a third-party controller
- Features two Ethernet ports and two RS232 ports
- Discover encoders and decoders automatically
- Supports matrix switching between encoders and decoders
- Compatible with the configuration file from PC configurator to quickly perform operations on encoders and decoders, such as matrix and video wall
- Web configuration page

## Package Contents

- 1 x IP Control Box SA-C
- 1 x DC 12V Power Adapter (with US, UK, EU, AU pins)
- 1 x Phoenix Male Connector (3.5 mm, 6 Pins)
- 2 x Mounting Brackets (with Screws)
- 5 x Label Cards (49 mm x 15 mm)

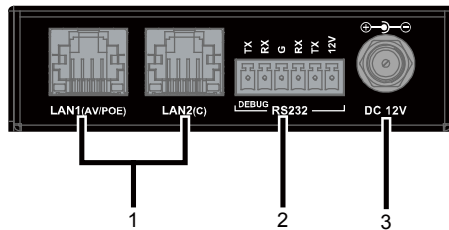
# Panel Description

## Front Panel





No.	Name	Description
1	Label Card Location	Inserts a supplied label card intended for writing short notes such as an IP address.
2	STATUS LED	<ul style="list-style-type: none"> <li>• <b>Blue:</b> When SA-C is working properly.</li> <li>• <b>Off:</b> When SA-C is powered off or is booting.</li> </ul>
3	POWER LED	<ul style="list-style-type: none"> <li>• <b>Red:</b> When SA-C is powered on.</li> <li>• <b>Off:</b> When SA-C is powered off.</li> </ul>
4	RESET	<p>When SA-C is powered on, use a pointed stylus to hold down RESET button for five or more seconds, and then release it. It will reboot and restore to its default settings.</p> <p><b>Note:</b> When the default settings are restored, your custom data is lost. Therefore, exercise caution when using the RESET button.</p>

## Rear Panel



No.	Name	Description
1	LAN 1-2	<p><b>1 x LAN1 (AV/POE):</b></p> <p>Connects to a switch for communication with encoders and decoders on the same network.</p>

No.	Name	Description																								
		<table border="1" data-bbox="412 189 735 404"> <thead> <tr> <th colspan="2" data-bbox="412 189 735 221">Default Protocol</th> </tr> </thead> <tbody> <tr> <td data-bbox="412 221 568 252">IP Address</td> <td data-bbox="568 221 735 252">169.254.1.1</td> </tr> <tr> <td data-bbox="412 252 568 283">Subnet mask</td> <td data-bbox="568 252 735 283">255.255.0.0</td> </tr> <tr> <td data-bbox="412 283 568 315">Gateway</td> <td data-bbox="568 283 735 315">169.254.1.254</td> </tr> <tr> <td data-bbox="412 315 568 346">DHCP</td> <td data-bbox="568 315 735 346">Off</td> </tr> <tr> <td data-bbox="412 346 568 404">Link speed and duplex</td> <td data-bbox="568 346 735 404">Auto detected</td> </tr> </tbody> </table> <p data-bbox="412 432 703 456">Ethernet port indicators :</p> <ul data-bbox="412 464 937 577" style="list-style-type: none"> <li>• <b>Green Link LED:</b> this green colored LED lights when SA-C actively communicates with a network.</li> <li>• <b>Amber Activity LED:</b> this amber colored LED flickers as SA-C is connected to a network.</li> </ul> <p data-bbox="412 613 549 636"><b>1 x LAN2 (C):</b></p> <p data-bbox="412 644 937 722">Connects to a third-party controller for controlling, configuring and managing SA-C, encoders and decoders through LAN control (Web GUI &amp; Telnet).</p> <table border="1" data-bbox="412 730 742 945"> <thead> <tr> <th colspan="2" data-bbox="412 730 742 762">Default Protocol</th> </tr> </thead> <tbody> <tr> <td data-bbox="412 762 568 793">IP Address</td> <td data-bbox="568 762 742 793">192.168.11.243</td> </tr> <tr> <td data-bbox="412 793 568 824">Subnet mask</td> <td data-bbox="568 793 742 824">255.255.0.0</td> </tr> <tr> <td data-bbox="412 824 568 856">Gateway</td> <td data-bbox="568 824 742 856">192.168.11.1</td> </tr> <tr> <td data-bbox="412 856 568 887">DHCP</td> <td data-bbox="568 856 742 887">Off</td> </tr> <tr> <td data-bbox="412 887 568 945">Link speed and duplex</td> <td data-bbox="568 887 742 945">Auto detected</td> </tr> </tbody> </table> <p data-bbox="412 973 849 997">Ethernet port indicators : same as above.</p> <p data-bbox="412 1005 469 1028"><b>Note:</b></p> <ul data-bbox="412 1036 937 1293" style="list-style-type: none"> <li>• Only LAN1 (AV/POE) port supports PoE. You can connect it to a PoE switch to receive power, eliminating the need for a nearby power outlet.</li> <li>• We would recommend that you power SA-C using either a power adapter or a PoE switch instead of using both them at the same time. For example, if you want to use a power adapter, ensure that PoE function of the connected LAN port in the switch is disabled or a non-PoE switch is used.</li> </ul>	Default Protocol		IP Address	169.254.1.1	Subnet mask	255.255.0.0	Gateway	169.254.1.254	DHCP	Off	Link speed and duplex	Auto detected	Default Protocol		IP Address	192.168.11.243	Subnet mask	255.255.0.0	Gateway	192.168.11.1	DHCP	Off	Link speed and duplex	Auto detected
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2	RS-232	<p><b>Left (DEBUG):</b> Pins TX, RX, G are used for device troubleshooting only.</p> <table border="1"> <thead> <tr> <th colspan="2">RS232 Parameters</th> </tr> </thead> <tbody> <tr> <td>Baud Rate</td> <td>115 200 bps</td> </tr> <tr> <td>Data Bits</td> <td>8 bits</td> </tr> <tr> <td>Parity</td> <td>None</td> </tr> <tr> <td>Stop Bits</td> <td>1</td> </tr> </tbody> </table> <p><b>Middle (Control):</b> Pins G, RX, TX are used for controlling, configuring and managing SA-C, encoders and decoders through RS232 software or a third-party controller.</p> <table border="1"> <thead> <tr> <th colspan="2">RS232 Parameters</th> </tr> </thead> <tbody> <tr> <td>Baud Rate</td> <td>9 600 bps</td> </tr> <tr> <td>Data Bits</td> <td>8 bits</td> </tr> <tr> <td>Parity</td> <td>None</td> </tr> <tr> <td>Stop Bits</td> <td>1</td> </tr> </tbody> </table> <p><b>Right (Power):</b> Pins G, 12V are used for providing a 12VDC 0.5A output.</p> <p><b>Note:</b> Please connect the correct pins for device debug and control. When SA-C is powered by a power adapter, if you connect control terminal to control port after first connection with the debug port, you need to reboot SA-C for device control process.</p>	RS232 Parameters		Baud Rate	115 200 bps	Data Bits	8 bits	Parity	None	Stop Bits	1	RS232 Parameters		Baud Rate	9 600 bps	Data Bits	8 bits	Parity	None	Stop Bits	1
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3	DC 12V	Connects to a supplied 12 VDC 1 A power adapter.																				



# Specifications

Technical	
Input/Output Port	1 x LAN1 (AV/POE) (10/100 Mbps) 1 x LAN2 (C) (10/100 Mbps) 2 x RS232
LED	1 x STATUS LED 1 x POWER LED
Button	1 x RESET Button
Control Method	LAN (Web GUI & Telnet), RS232 and a third-party controller

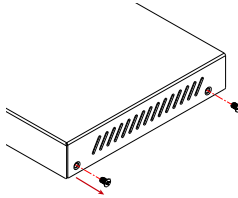
General	
Operating Temperature	0°C to 45°C (32°F to 113°F)
Storage Temperature	-20°C to 70°C (-4°F to 158°F)
Humidity	10% to 90%, non-condensing
ESD Protection	Human-body Model: ±8kV (Air-gap discharge)/ ±4kV (Contact discharge)
Power Supply	12 VDC 1A
Power Consumption	<ul style="list-style-type: none"><li>• 4.5W Max. (without outputting 12V 0.5A using RS232 port)</li><li>• 10.5W Max. (with outputting 12V 0.5A using RS232 port)</li></ul>
Device Dimension (W x H x D)	93.2 mm x 26 mm x 138.7 mm/3.67" x 1.02" x 5.46"
Net Weight	0.38kg/0.84lbs

# Installation

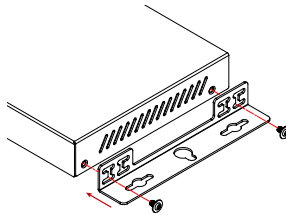
**Note:** Before installation, please ensure the device is disconnected from the power source.

Steps to install the device in a suitable location:

1. Remove the four screws from the two side panels.



2. Position and install the mounting brackets on the two side panels using the mounting screws provided in package.



3. Mount and secure the device to a surface or a suitable location with the mounting screws (provided by others).





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